

HARROW PLANNING SERVICES 2002-2003

PERFORMANCE MONITORING	Full Year 2001/02	Apr	May	Jun	1 st Quarter CUMULATIVE	Jul	Aug	Sep	2 nd Quarter CUMULATIVE	Oct	Nov	Dec	3 rd Quarter CUMULATIVE	Jan	Feb	March	Full Year	% increase from 2001/02
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DEVELOPMENT CONTROL																			
Applications																			
DC1	Received	2542	244	288	232	764	282	248	217	1511	236	232	174	2153	209	250	238	2850	12.1
DC2	Determined	2221	269	208	190	665	190	215	233	1303	237	189	192	1920	158	194	206	2475	11.4
DC3	Decisions Granted: Nos (%)	80				474 85				875 82				1309 81				1669 80	0
DC4	Delegated decisions: Nos (%)	82				566 85				1138 87				1651 86				2107 85	3.7
DC5	Decided in 8 weeks: Nos (%)	58				427 64				837 64				1205 63				1448 58.5	0.86
DC6	Major apps decided in 13 weeks: Nos (%) BVP 1109a	6 of 22 27				6 of 7 86				7 of 11 64				8 of 20 40				10 of 31 32	18.5
DC7	Minor apps decided in 8 weeks: Nos (%) BVP 1109b	109 of 292 37				33 of 83 40				70 of 161 43				114 of 257 44				126 of 344 37	0
DC8	Other apps decided in 8 weeks: Nos (%) BVP 1109c	1181 of 1904 62				393 of 575 68				764 of 1131 67				1023 of 1566 65				1186 of 1947 61	-1.6
DC9	Reversals of officer Rec. (Committee)	43	6	0	2	8	0	4	0	12	0	0	4	16	2	5	5	28	-34.9

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DC10	Application fees received (£'000's)	335.2				111.3				247				423				519.4	54.9
DC11	DC net cost / head of population (£)	3.24								3.18								3.29	1.54
DC12	Average fee per application (all) (£)	132				146				163				196				182	37.9
DC13	Gross cost per application received (£)	410								380								422	2.93
DC14	Net cost per application received (£)	244								223								240	1.6
DC15	Consult'ns: Sent Replied (%)	27,054 3,711 13.7				7,002 505 7.2				17,341 1,675 9.6				2,498 2,729 10.9				2,748 4,526 16.5	1.6 21.96 20.43
DC16	Legal (S.106) Agreements authorised	Not available	2	2	0	4	0	0	2	6	2	0	1	9	2	0	1	12	N/A
Appeals																			
DC17	Lodged	112	8	13	4	25	5	3	6	39	6	12	4	61	13	8	11	93	-16.96
DC19	(i) by written representation	80	6	11	3	20	3	3	4	30	6	8	3	47	9	3	5	64	-20
DC20	(ii) by Informal Hearing	25	2	2	1	5	2	0	1	8	0	1	1	10	3	4	3	20	-0.2

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DC21	(!!!)by Public Inquiry	7	0	0	0	0	0	1	1	0	3	-	4	1	1	3	9	28
DC22	Determined	79	2	11	11	6	9	7	46	10	7	5	68	1	3	14	86	8.86
DC23	Allowed: Nos (%)	41.7	50	64	27	46	50	66	28	60	14	60	47	50	33	36	45	7.91
DC23	Complaints received	581	82	58	49	189	48	67	49	353	76	48	38	515	37	43	38	8.93
DC24	Enforcement Notices served	17	6	2	0	8	0	3	1	12	4	2	20	-	6	1	27	58.8

BUILDING CONTROL

Full Plans Applications																			
BC1	Full Plans received	1082	105	136	98	339	123	113	86	661	94	93	79	927	109	105	101	1242	14.78
BC2	Plans vetted in 15 days (%)	95	100	87.5	78.6	88.7	96	100	99	94	99	98	100	96	100	100	96	96	1.05
BC3	Decided within 5 weeks or 8 weeks by agreement (%)	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	0
BC4	Building/Commencement Notice applications received	778	67	67	51	185	57	55	75	372	55	51	42	520	49	56	57	682	-12.34

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Financial																			
BC5	Application income (£'000's)	646				255								598				706	9.29
BC6	Net cost per application (£)	-62.6								-101								-39.1	37.53
BC7	Gross cost per application (£)	266								218								319	19.92
BC8	Average charge income per app'n (£)	329								446								358	8.81
BC9	Net cost per head of pop (£)									-0.75								-0.36	
BC10	Value of work (est) (£)	46.7M				14.4M				25.6M				34.2m				63.7m	36.4
BC11	Net cost per head of population (£)																		
BC12	(i) Charge earning	-0.55								-1.07								-0.36	34.5
BC13	(ii) Non-charge earning	0.75								0.32								0.75	0

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BC14	(iii) Net expenditure per head for total Building Control	0.20								-0.71								0.39	95
Workload																			
BC15	Projects commenced	1023				259				567				764				1069	4.49
BC16	Projects completed (%)	56.6				36				42				46				59.4	4.95
BC17	Inspections carried out	11,276				2,775				5,534				8,104				12,610	11.83
BC18	Average number of inspections carried out / completed job	5.9				4.1				6.1				6.0				6.1	3.39
BC19	Site visits per technical officer	1,073				264				461				736				1,096	2.14
BC20	Applications per technical officer	182				43.9				86.1				131.4				185	1.64
Enforcement																			
BC21	Notices served	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
BC22	Works discovered without notification	38	6	7	9	19	6	7	9	41	9	6	12	68				89	134

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Letters and Correspondence																			
BC23	Letters received	n/m				1,195				2,397				3616				5006	
BC24	Letters replied to within 10 days (%)	n/m				71				70				71				71	
BC25	Telephone calls answered within 5 rings (%)	86.77	84.5	90.58	88.01	87.7	88.3	90	89	88.4	89	91	91	89	93	92	91	89	2.57
Approved Inspector Initial Notices																			
BC26	Domestic initial notices	17				3				6				10				12	-29.41
BC27	Units	316				17				85				210				242	-23.41
BC28	Estimated loss of income (£)	55,430				4,256				16,370				36,516				47,800	-13.76
BC29	Non-domestic initial notices	31				4				14				20				23	-25.8
BC30	Estimated value of work (£)000's	783				82				214				784				1,230	57

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BC31	Estimated loss of income (£)	13,634				1,487				4,515				9,117				15,316	12.34
FORWARD PLANNING																			
Development Pipeline																			
FP1 (a)	New housebuilding: dwellings completed (gross)	501 (Jan to Dec 01)	36 (Jan to Mar 02)												407 (Jan to Dec 02)				640
(b)	dwellings permitted (gross)	827				156				243				1138 (895)					1284
(c)	percentage affordable, permitted	22.4				13				8				2					45
(d)	percentage built on previously developed land	94 2001/02													100% (Jan to Dec 02)				100

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FP2	House conversions and change of use built - net increase in dwellings	15 (Jan to Mar 02)													37 (Jan to Dec 02)				55	
FP3	Business, industrial and warehousing development ('000's sq.ms.)	N/A													N/A				N/A	
Development Appraisal																				
FP4	Development briefs/area guidelines:	1								0									1	0
	(a) approval for consultation purposes									0									0	
	(b) completed following consultations																			
Conservation																				
FP5	Conservation areas with policy guidelines	12 of 27 approved 44				15 of 27 (3 in draft) 56				17 of 28 (5 in draft) 61				17 of 28 61				18 of 28 64	45.45	

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FP6	Listed buildings at risk and as % of total	10 3.7	8 3.3				11 4.1						10 3.7					10 3.7	0
Tree Preservation																			
FP11	Tree Preservation Orders: (a) confirmed orders (b) number of trees	1 1 area cover 13 dwellings								2 14								2 14	100 7.69
Other items																			
General Planning																			
PS1	Gross cost of Planning per head of population excluding Building Control (£)	10.63																12.43	16.93
PS2	Letters (a) number received (b) percentage of replies in 7 days	Not available																1,572 46.4	